Course Number: 91473 Course Name: Customer S		Offering Number (optional): and Professionalism		
Total Credit Hours: 1.0	, as follows			
Ethics 1.0				
Course certified as: Class	sroom			
THIS HEREBY CERTIFIES THA	AT ANGELA RAWLINGS WARMATH	979617		
	(Name AS ON LICENSE)	(License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Date:	04-23-2015			
The above Continuing Edu	ucation credits have been submitted	d for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO				
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for	r at least four years.			
Prepared on:		04-27-2015		

Course Number: 914 Course Name: Custon	73 mer Service and Professionalis	Offering Number (optional): vice and Professionalism		
Total Credit Hours: 1	.0 , as follows			
Ethics	1.0			
Course certified as:	Classroom			
THIS HEREBY CERTIFIES	S THAT LAURA MARROQUIN	GERHARDT	1864609	
			(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion D	ate: 04-23-2015			
The above Continuing	g Education credits have b	peen submitted for	or official banking by:	
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO				
1630 WEST EULESS BL EULESS, TX 76040-682				
LICENSEE must reta	in for at least four years.			
Prepared on:		0	04-27-2015	

Course Number: 91473 Course Name: Customer Se	•	Offering Number (optional):		
Course France Customer Co	n visco and i reresentinalism			
Total Credit Hours: 1.0	, as follows			
Ethics 1.0				
Course certified as: Classi	room			
	\#0 7 00\# 44\\F 44000	40-0-0		
THIS HEREBY CERTIFIES THAT	(Name AS ON LICENSE)	, <u>1972539</u> (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Date:	04-23-2015			
The above Continuing Education credits have been submitted for official banking by:				
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO				
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for	at least four years.			
Prepared on:		04-27-2015		

Course Number: 91473 Course Name: Customer Se	•	Offering Number (optional):		
Course Name. Customer Se	ervice and Professionalism			
Total Credit Hours: 1.0	, as follows			
Ethics 1.0				
Course certified as: Class	room			
THIS HEREBY CERTIFIES THAT	T KACI NICOLE HALSELL	, 1981629		
	(Name AS ON LICENSE)	(License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Date:	04-23-2015			
The above Continuing Education credits have been submitted for official banking by:				
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO				
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for	at least four years.			
Prepared on:		04-27-2015		