Offering Number (optional): 20325

Course Number: 82205

Course Name: Understanding Smoke Mitigation
Total Credit Hours: 1.0 , as follows
General 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT MCFERRIS DEHAVERLIN HANNA (Name AS ON LICENSE) (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 04-24-2013
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
LICENSEE must retain for at least four years.
Prepared on: 04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT JOY A LEWIS	, 496445
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this c Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT CARLOS P LAMADRI (Name AS ON LIC	
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	day the above course of study for Continuing
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT KAREN GAIL SWIERG (Name AS ON LIC	
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have by	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT LARRY A BRADAM	, 1384059
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have I	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Name: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT JESSICA LYNN PIAC (Name AS ON LIC	ENTE , 1463038 (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Offering Number (optional): 20325

Course Number: 82205

Course Name: Understanding Smoke Mitigation
Total Credit Hours: 1.0 , as follows General 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT GLENN JAMES HOLLMULLER (Name AS ON LICENSE) (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 04-24-2013
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
LICENSEE must retain for at least four years.
Prepared on: 04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT MARY ANN MCDANIE	EL , 1232270
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have I	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT STACY VETTA WELL (Name AS ON LIC	
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number	(optional): 20325
Total Credit Hours: 1.0 , as follows		
General 1.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT RHONDA FAYE PUM	PHREY ,	1436399
(Name AS ON LIC		(License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.		
Course Completion Date: 04-24-2013		
The above Continuing Education credits have	been submitted fo	or official banking by:
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four years.		
Prepared on:	0-	4-29-2013

Offering Number (optional): 20325

Course Number: 82205

Course Name: Understanding Smoke Mitigation

Total Credit Hours: 1.0 , a	as follows	
Course certified as: Classro	om	
has taken and successfully of	(Name AS ON LICENSE) completed on this day the above coudy has been filed and approved by	
Course Completion Date: 0		
The above Continuing Education Provider Number: SERVICEMASTER CLEAN PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	ation credits have been submitted f	for official banking by:
LICENSEE must retain for a	t least four years.	
Prepared on:	9	04-29-2013

Offering Number (optional): 20325

Course Number: 82205

Course Name: Understanding Smoke Mitigation
Total Credit Hours: 1.0 , as follows General 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT CHRISTOPHER ROBERT STRANGE (Name AS ON LICENSE) (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 04-24-2013
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
LICENSEE must retain for at least four years.
Prepared on: 04-29-2013

Course Number: 82205

Offering Number (optional): 20325

Course Name: Understanding Smoke Mitigation
Total Credit Hours: 1.0 , as follows General 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT MISTY DAWN BENNETT , 1689630 (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 04-24-2013
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
LICENSEE must retain for at least four years.
Prepared on: 04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT DANA L PARNELL (Name AS ON LIC	CENSE) , 1378578 (License Number)
has taken and successfully completed on this c Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205

Offering Number (optional): 20325

Course Name: Understanding Smoke Mitigation
Total Credit Hours: 1.0 , as follows General 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT TED MONROE NICHOLSON 1508273 (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 04-24-2013
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
LICENSEE must retain for at least four years.
Prepared on: 04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT JASON CHRISTOPH (Name AS ON LIC	ER CARROLL , 1296319 CENSE) (License Number)
has taken and successfully completed on this Education. This course of study has been filed Insurance in accordance with its regulations.	day the above course of study for Continuing and approved by the Texas Department of
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT JAMES THOMAS CO	OK 1496859
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this c Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT SEAN ANDRE SMITH (Name AS ON LIC	1326630
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT KIMBERLY DIANN W (Name AS ON LIC	ENSE) , 9974 (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	day the above course of study for Continuing
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	oeen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Oπering Number (optional): 20325
Total Credit Hours: 1.0 , as follows General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT STACY DIANE FIERE	ER 1247707
(Name AS ON LIC	(License Number)
has taken and successfully completed on this c Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205

Offering Number (optional): 20325

Course Name: Understanding Smoke Mitigation
Total Credit Hours: 1.0 , as follows
General 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT STEVEN JON KRAFT 1219795 (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 04-24-2013
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
LICENSEE must retain for at least four years.
Prepared on: 04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT SCOTT A BROOKS (Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have t	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT DAVID LEE GARCIA (Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Offering Number (optional): 20325

Course Number: 82205

Course Name: Understanding Smoke Mitigation
Total Credit Hours: 1.0 , as follows General 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT MARVIN EARL FLEMING (Name AS ON LICENSE) (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of insurance in accordance with its regulations.
Course Completion Date: 04-24-2013
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
ICENSEE must retain for at least four years.
Prepared on: 04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325	
Total Credit Hours: 1.0 , as follows		
General 1.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT JAMES THOMAS EVA	ANS JR 1493360	
(Name AS ON LIC	EENSE) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 04-24-2013		
The above Continuing Education credits have been submitted for official banking by:		
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four years.		
Prepared on:	04-29-2013	

Course Number: 82205

Course Name: Understanding Smoke Mitigation

Offering Number (optional): 20325

Total Credit Hours: 1.0 , General 1.0	as follows	
Course certified as: Classro	oom	
THIS HEREBY CERTIFIES THAT	KATHY ANN KIRK	395148
THE HEREST SERVINGES THAT	(Name AS ON LICENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date:	04-24-2013	
The above Continuing Education credits have been submitted for official banking by:		
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four years.		
Prepared on:		04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT DAVID EDWARD TUG (Name AS ON LIC	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have I	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT DARREN EDWARD M	1AIN , 1339373
(Name AS ON LIC	
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 04-24-2013	
The above Continuing Education credits have I	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325	
Total Credit Hours: 1.0 , as follows		
General 1.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT KRISHONA ALIS SAN (Name AS ON LIC		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 04-24-2013		
The above Continuing Education credits have been submitted for official banking by:		
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four years.		
Prepared on:	04-29-2013	

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325
Total Credit Hours: 1.0 , as follows	
General 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT LARRY WAYNE ARR	INGTON , 1352856
(Name AS ON LIC	
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	그리고 아프리트 이번에 가장 아니는
Course Completion Date: 04-24-2013	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	04-29-2013

Course Number: 82205 Course Name: Understanding Smoke Mitigation	Offering Number (optional): 20325	
Total Credit Hours: 1.0 , as follows General 1.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT JUANA MARIA ALCA		
(Name AS ON LIC	ENSE) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 04-24-2013		
The above Continuing Education credits have	peen submitted for official banking by:	
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four years.		
Prepared on:	04-29-2013	