Course Number: 91473 Course Name: Custome	urse Number: 91473 Offering Number (optional): urse Name: Customer Service and Professionalism		
Total Credit Hours: 1.0	, as follows		
Ethics 1	.0		
Course certified as: Cl	assroom		
THIS HEREBY CERTIFIES 1	THAT BRENDA JO HORNYAK	, <u>1131012</u> E) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Dat	te: 05-13-2014		
The above Continuing I	Education credits have been	submitted for official banking by:	
Provider Number: SERVICEMASTER ADVAN	NCED RESTORATION/FRYCO		
1630 WEST EULESS BLV EULESS, TX 76040-6825	D		
LICENSEE must retain	for at least four years.		
Prepared on:		05-16-2014	

Course Number: 91473 Course Name: Customer S	5 (1)		
Total Credit Hours: 1.0	, as follows		
Ethics 1.0			
Course certified as: Class	sroom		
THIS HEREBY CERTIFIES THA	AT MARK R DEWITT	. 846871	
	AT MARK R DEWITT (Name AS ON LICENSE)	(License Number)	
		•	
The above Continuing Ed	ucation credits have been submit	ted for official banking by:	
Provider Number: SERVICEMASTER ADVANCE	ED RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain fo	r at least four years.		
Prepared on:		05-16-2014	

Course Number: 91473 Course Name: Customer S		Offering Number (optional): ce and Professionalism		
Total Credit Hours: 1.0	, as follows			
Ethics 1.0				
Course certified as: Class	sroom			
THIS HEREBY CERTIFIES TH	AT JOILOU MASTEN WILSON	N	1142703	
	(Name AS ON LICENS		(License Number)	
	study has been filed and		ourse of study for Continuing by the Texas Department of	
Course Completion Date:	05-13-2014			
The above Continuing Ec	lucation credits have beer	n submitted	for official banking by:	
Provider Number: SERVICEMASTER ADVANC	ED RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain fo	or at least four years.			
Prepared on:			05-16-2014	

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):		
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT PAMELA M SCOFIEL (Name AS ON LIC	D , 1130648		
(Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 05-13-2014			
The above Continuing Education credits have be	peen submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYC	00		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	05-16-2014		

Course Number: 91473 Course Name: Customer		Offering Number (optional): ce and Professionalism	
Total Credit Hours: 1.0	, as follows		
Ethics 1.0			
Course certified as: Class	ssroom		
T	KADEN A DIEDONI	05.4570	
THIS HEREBY CERTIFIES TH	(Name AS ON LICENSE	, <u>854578</u> E) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date	: 05-13-2014		
The above Continuing Ed	ducation credits have been	submitted for official banking by:	
Provider Number: SERVICEMASTER ADVANC	CED RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for	or at least four years.		
Prepared on:		05-16-2014	

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):		
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT ANNE CHARISE FELL	PS 1563479		
THIS HEREBY CERTIFIES THAT ANNE CHARISE FELL (Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 05-13-2014			
The above Continuing Education credits have be	peen submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYO	co		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	05-16-2014		

Course Number: 914 Course Name: Custon	73 mer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIES	S THAT SANDRA DELAINE W (Name AS ON LIC		, <u>1175790</u> (License Number)
Education. This cours			ourse of study for Continuing the Texas Department of
Course Completion D	ate: 05-13-2014		
The above Continuing	g Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	o	
1630 WEST EULESS BL EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		C	05-16-2014

Course Number: 91473 Course Name: Customer Se	Offering Number (optional): ice and Professionalism		
Total Credit Hours: 1.0 ,	, as follows		
Ethics 1.0			
Course certified as: Classr	oom		
THIS HEREBY CERTIFIES THAT	DELORES KAYE MCCULLOUGH		
	(Name AS ON LICENSE)	(License Number)	
•	completed on this day the above of completed on this day the above of the completed and approved ith its regulations.	•	
Course Completion Date:	05-13-2014		
The above Continuing Edu	cation credits have been submitted	l for official banking by:	
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for	at least four years.		
Prepared on:		05-16-2014	

Course Number: 9147 Course Name: Custom	se Number: 91473 Offering Number (optional): se Name: Customer Service and Professionalism		
Total Credit Hours: 1.0	, as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIES	THAT JULIE ANNE FARTHING	293700	
	(Name AS ON LICEN	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	ate: 05-13-2014		
The above Continuing	Education credits have bee	en submitted for official banking by:	
Provider Number: SERVICEMASTER ADVA	NCED RESTORATION/FRYCO		
1630 WEST EULESS BL EULESS, TX 76040-6825			
LICENSEE must retain	n for at least four years.		
Prepared on:		05-16-2014	