

## Continuing Education Course Completions in the State of Texas

## Confirmation

**Provider** : 363747477 - SERVICEMASTER CLEAN  
**Course** : 96790 - Extreme Clean-Up: Handling a Hoarding Dilemma  
**Course Category** : General  
**ServiceType** : CE Course Completions  
**Request Date** : 10-31-2014  
**State** : Texas  
**Requestor** : Lori H Hart

Confirmation ID	SSN	NPN Lic Nbr	Name	Status	Reference ID	Error Message
102971762	xxx-xx-2454	1557102	ROBERT PHILIPS STEWART	Processed		
102971756	xxx-xx-4365	1804064	COURTNEY NICOLE ALVARADO	Processed		
102971760	xxx-xx-4031	1496734	ROBERTO ALVARADO	Processed		
102971753	xxx-xx-5323	1579661	MATTHEW AARON DEWEY	Processed		
102971763	xxx-xx-7586	1483091	STEVE WAYNE COLE	Processed		
102971758	xxx-xx-9368	1302068	MELINDA G CHRISTY	Processed		
102971755	xxx-xx-0719	1543449	SCOTT GERARD PYKA	Processed		
102971757	xxx-xx-9705	1442627	ROGER A LOURIDO	Processed		
102971761	xxx-xx-9813	1541989	ANETRA ANNETTE BROWN	Processed		
102971754	xxx-xx-6873	325777	LORI ANN BARNES	Processed		
102971764	xxx-xx-5942	330921	REX KNIGHT LATHAM	Processed		
102971765	xxx-xx-5977	1252683	MONICA LARUE ROYAL	Processed		
102971759	xxx-xx-5954	1369715	ROBERT SHAWN BLACKMAN	Processed		

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**Requestor** : Lori H Hart

Confirmation ID	SSN	NPN Lic Nbr	Name	Status	Reference ID	Error Message
102972070	xxx-xx-7759	1831506	KATHRYN LOVE SHIRLEY	Processed		
102972056	xxx-xx-4402	1920939	ERIN SMITH	Processed		
102972069	xxx-xx-5377	1213185	NAKITA SHYKAY MILES	Processed		
102972065	xxx-xx-9888	1433642	SHARON DUKE ROBINSON	Processed		
102972059	xxx-xx-0905	1712088	MICHELLE LYNN BRADDY	Processed		
102972062	xxx-xx-2509	1074940	LINDA LOUISE TREADWAY	Processed		
102972064	xxx-xx-5781	76284	FARON FURCHE FARMER	Processed		
102972068	xxx-xx-1875	499735	JOE WESLEY DAVIS	Processed		
102972063	xxx-xx-2708	1689630	MISTY DAWN BENNETT	Processed		
102972058	xxx-xx-9556	1113107	SHAWNA GAIL HUTCHISON	Processed		
102972060	xxx-xx-4228	336668	DEBORA RUSSELL THOMAS	Processed		
102972066	xxx-xx-5832	249103	NOEL MANUEL NAJERA	Processed		
102972054	xxx-xx-3854	286827	THOMAS GENE HABBEN	Processed		
102972055	xxx-xx-4963	1549155	JEFFREY TODD	Processed		

PATTON				
102972067		1937085		Error
The License Number could not be found in the state database.				
102972057	xxx-xx-0098	598537	KIMBERLY ANN MITCHAM	Processed
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<input type="button" value="Continue Processing"/>			<input type="button" value="Main Menu"/>	

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**Requestor** : Lori H Hart

Confirmation ID	SSN	NPN Lic Nbr	Name	Status	Reference ID	Error Message
102972168	xxx-xx-7626	1932083	DOUGLAS EUGENE CONN	Processed		

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**State** : Texas  
**Requestor** : Lori H Hart

Confirmation ID	SSN	NPN Lic Nbr	Name	Status	Reference ID	Error Message
102972326	xxx-xx-8316	1106200	IKE MCCOY	Processed		
102972322	xxx-xx-6109	1103017	SUSAN JEAN WADE	Processed		
102972321	xxx-xx-4856	1345005	RACHEL ANDERSON	Processed		
102972318	xxx-xx-6660	1418545	MARK LAWRENCE ADELSTEIN	Processed		
102972325	xxx-xx-8283	531631	JENNIFER JOAN SALCEDO	Processed		
102972327	xxx-xx-8382	1765193	DEBORA KAY HOLLAWAY	Processed		
102972320	xxx-xx-9521	377722	NANCY PISTILLI	Processed		
102972324	xxx-xx-1978	283931	KARL JOHN KIEHL	Processed		
102972319	xxx-xx-8273	1293414	JACQUELIN R NAJERA	Processed		
102972323	xxx-xx-2922	289367	THOMAS LEE FRANCZEK	Processed		

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Confirmation ID	SSN	NPN Lic Nbr	Name	Status	Reference ID	Error Message
102972798	xxx-xx-7720	477263	SHERICE MONIQUE FISHER	Processed		
102972801	xxx-xx-6722	1491960	JESSE WAYNE ROBINSON	Processed		
102972802		110149		Error		The License Number could not be found in the state database.
102972795	xxx-xx-9506	1548979	JANICE LYNN BURNS	Processed		
102972794	xxx-xx-6471	1125090	TONY MICHAEL BISHOP	Processed		
102972797	xxx-xx-6680	1461912	KEVIN LORNE MCKINNIS	Processed		
102972800	xxx-xx-5241	1870200	SHONDA SELMAN HAWKINS	Processed		
102972796	xxx-xx-9501	457795	HOLLY LYNN VAUGHAN	Processed		
102972793	xxx-xx-9154	517083	TYRONE JAY FRANCOIS	Processed		

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**Request Date** : 10-31-2014  
**State** : Texas  
**Requestor** : Lori H Hart

Confirmation ID	SSN	NPN Lic Nbr	Name	Status	Reference ID	Error Message
102972858	xxx-xx-9445	1100149	KATHY J MCKEOWN	Processed		

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**State** : Texas  
**Requestor** : Lori H Hart

Confirmation ID	SSN	NPN Lic Nbr	Name	Status	Reference ID	Error Message
102980360		289032		Error		The License Number could not be found in the state database.
102980359	xxx-xx-8839	1620308	IVAN ANGELES	Processed		
102980361	xxx-xx-2526	1550505	HUONG LAN LAM	Processed		

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**Requestor** : Lori H Hart

Confirmation ID	SSN	NPN	Lic Nbr	Name	Status	Reference ID	Error Message
102980826	xxx-xx-1380		289032	MARK DAVID KENDRO	Processed		

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**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** ROBERT PHILIPS STEWART, 1557102  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790 **Offering Number (optional):** 26734  
**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** COURTNEY NICOLE ALVARADO, 1804064  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on: 10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** ROBERTO ALVARADO, 1496734  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790                      Offering Number (optional): 26734  
Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** MATTHEW AARON DEWEY, 1579661  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

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**Provider Number:**  
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**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

THIS HEREBY CERTIFIES THAT STEVE WAYNE COLE, 1483091  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** MELINDA G CHRISTY, 1302068  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790                      Offering Number (optional): 26734  
Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** SCOTT GERARD PYKA, 1543449  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on: 10-31-2014



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790 **Offering Number (optional):** 26734  
**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** ROGER A LOURIDO, 1442627  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
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MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** ANETRA ANNETTE BROWN, 1541989  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790 **Offering Number (optional):** 26734  
**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** LORI ANN BARNES, 325777  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT REX KNIGHT LATHAM, 330921  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
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MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** MONICA LARUE ROYAL, 1252683  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
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PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

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**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** ROBERT SHAWN BLACKMAN, 1369715  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

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Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** KATHRYN LOVE SHIRLEY, 1831506  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

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**Provider Number:**  
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PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT ERIN SMITH, 1920939  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT NAKITA SHYKAY MILES, 1213185  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** SHARON DUKE ROBINSON, 1433642  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0 , as follows**

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** MICHELLE LYNN BRADDY, 1712088  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790      **Offering Number (optional):** 26734  
**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** LINDA LOUISE TREADWAY, 1074940  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on: 10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790 **Offering Number (optional):** 26734  
**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** FARON FURCHE FARMER, 76284  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on: 10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JOE WESLEY DAVIS, 499735  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT MISTY DAWN BENNETT, 1689630  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** SHAWNA GAIL HUTCHISON, 1113107  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014



## CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** DEBORA RUSSELL THOMAS, 336668  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** NOEL MANUEL NAJERA, 249103  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE** must retain for at least four years.

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** THOMAS GENE HABBEN, 286827  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** JEFFREY TODD PATTON, 1549155  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** KIMBERLY ANN MITCHAM, 598537  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT DOUGLAS EUGENE CONN, 1932083  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** IKE MCCOY JR, 1106200  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** SUSAN JEAN WADE, 1103017  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT RACHEL ANDERSON, 1345005  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** MARK LAWRENCE ADELSTEIN, 1418545  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** JENNIFER JOAN SALCEDO, 531631  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** DEBORA KAY HOLLAWAY, 1765193  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

THIS HEREBY CERTIFIES THAT NANCY PISTILLI, 377722  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** KARL JOHN KIEHL, 283931  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma**

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** JACQUELIN R NAJERA, 1293414  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790 **Offering Number (optional):** 26734  
**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** THOMAS LEE FRANZCEK, 289367  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790                      Offering Number (optional): 26734  
Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** SHERICE MONIQUE FISHER, 477263  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on: 10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** JESSE WAYNE ROBINSON, 1491960  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790      Offering Number (optional): 26734  
Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** JANICE LYNN BURNS, 1548979  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE** must retain for at least four years.

Prepared on: 10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** TONY MICHAEL BISHOP, 1125090  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** KEVIN LORNE MCKINNIS, 1461912  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT SHONDA SELMAN HAWKINS, 1870200  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** HOLLY LYNN VAUGHAN, 457795  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** TYRONE JAY FRANCOIS, 517083  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**

**SERVICEMASTER CLEAN**

PO BOX 751027 FHI-1834

MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number:** 96790

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** KATHY J MCKEOWN, 1100149  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

**Prepared on:**

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

**Course Number: 96790**

Offering Number (optional): 26734

**Course Name:** Extreme Clean-Up: Handling a Hoarding Dilemma

**Total Credit Hours: 3.0** , as follows

General	3.0
---------	-----

**Course certified as:** Classroom

**THIS HEREBY CERTIFIES THAT** IVAN ANGELES, 1620308  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

**Course Completion Date:** 10-29-2014

**The above Continuing Education credits have been submitted for official banking by:**

**Provider Number:**  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

**LICENSEE must retain for at least four years.**

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT HUONG LAN LAM, 1550505  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 96790

Offering Number (optional): 26734

Course Name: Extreme Clean-Up: Handling a Hoarding Dilemma

Total Credit Hours: 3.0 , as follows

General 3.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT MARK DAVID KENDRO, 289032  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 10-29-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

PO BOX 751027 FHI-1834  
MEMPHIS, TN 38175-1027

LICENSEE must retain for at least four years.

Prepared on:

10-31-2014