Course Number: 91473 Course Name: Customer Se		mber (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Class	room	
THIS HEREBY CERTIFIES THA	T ELAINE JONES BACON	, 1080323
	(Name AS ON LICENSE)	(License Number)
	y completed on this day the above study has been filed and approved vith its regulations.	,
Course Completion Date:	01-30-2014	
The above Continuing Edu	ucation credits have been submitte	ed for official banking by:
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for	at least four years.	
Prepared on:		02-05-2014

Course Number: 91473 Course Name: Custome	Of Service and Professionalism	ffering Number (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1	.0		
Course certified as: C	lassroom		
THIS HEREBY CERTIFIES	THAT PAMELA SUE TOOLE	, <u>971398</u>	
	(Name AS ON LICEN	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	te: 01-30-2014		
The above Continuing	Education credits have bee	en submitted for official banking by:	
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS BLV EULESS, TX 76040-6825	<sup>7</sup> D		
LICENSEE must retain	for at least four years.		
Prepared on:		02-05-2014	

Course Number: 91473 Course Name: Customer		nber (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1.0			
Course certified as: Class	ssroom		
THIS HEREBY CERTIFIES TH	MICHAEL LEE TOOLE		
	(Name AS ON LICENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date:	: 01-30-2014		
The above Continuing Ed	ducation credits have been submitte	ed for official banking by:	
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain fo	or at least four years.		
Prepared on:		02-05-2014	

Course Number: 91473 Course Name: Custome	Offe or Service and Professionalism	ring Number (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1	.0		
Course certified as: CI	assroom		
THIS HEREBY CERTIFIES 1	THAT LETICIA LOPEZ	,	
	(Name AS ON LICENS	E) , 1298844 (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.  Course Completion Date: 01-30-2014			
The above Continuing E	Education credits have been	submitted for official banking by:	
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS BLV EULESS, TX 76040-6825	D		
LICENSEE must retain	for at least four years.		
Prepared on:		02-05-2014	

Course Number: 91473 Course Name: Customer Set	Offering Numl rvice and Professionalism	per (optional):
Total Credit Hours: 1.0 ,	as follows	
Ethics 1.0		
Course certified as: Classro	oom	
THIS HEREBY CERTIFIES THAT	· LOIS JEFFREYS LYON	1675712
	(Name AS ON LICENSE)	(License Number)
	completed on this day the above of tudy has been filed and approved th its regulations.	,
Course Completion Date:	01-30-2014	
The above Continuing Educ	cation credits have been submitted	I for official banking by:
Provider Number: SERVICEMASTER ADVANCED	RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for a	at least four years.	
Prepared on:		02-05-2014

Course Number: 9147 Course Name: Custor	73 ner Service and Professionalisi	Offering Numbe	er (optional):
Total Credit Hours: 1.	0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
_	WAREDLY ANNIMITO	NI I A B A	500507
I HIS HEREBY CERTIFIES	STHAT KIMBERLY ANN MITC (Name AS ON LICI		, <u>598537</u> (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion D	ate: 01-30-2014		
The above Continuing	Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	o	
1630 WEST EULESS BL EULESS, TX 76040-6829			
LICENSEE must retai	n for at least four years.		
Prepared on:		C	02-05-2014

Course Number: 9147 Course Name: Custon	73 ner Service and Professionalism	Offering Numbe	er (optional):
T . 10 P. 11			
Total Credit Hours: 1.	, as follows		
Ethics	1.0		
Course certified as:	Classroom		
T	BONALD IOE STANEIE	EL D	1334283
THIS HEREBY CERTIFIES	THAT RONALD JOE STANFIE (Name AS ON LICE		(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	ate: 01-30-2014		
The above Continuing	Education credits have be	en submitted f	or official banking by:
Provider Number: SERVICEMASTER ADVA	ANCED RESTORATION/FRYCO	)	
1630 WEST EULESS BL EULESS, TX 76040-6825			
LICENSEE must retai	n for at least four years.		
Prepared on:		C	)2-05-2014

Course Number: 914 Course Name: Custo	473 omer Service and Professionalis	Offering Numbe	er (optional):
Total Credit Hours: 1	1.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT WILLIAM MACK GILB (Name AS ON LIC	REATH	,1385713
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cour		_	urse of study for Continuing  the Texas Department of
Course Completion [	Date: 01-30-2014		
The above Continuin	g Education credits have b	peen submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYO	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		C	02-05-2014

Course Number: 91473 Course Name: Customer Se	•	Number (optional):
Course Name. Customer Se	ervice and Froiessionalism	
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Class	room	
THIS HEREBY CERTIFIES THA	T WILLIAM CLINTON STARK	
	(Name AS ON LICENSE)	(License Number)
-	study has been filed and appro	oove course of study for Continuing oved by the Texas Department of
Course Completion Date:	01-30-2014	
The above Continuing Edu	ucation credits have been subr	mitted for official banking by:
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for	at least four years.	
Prepared on:		02-05-2014

Offering Number (optional):

Course Number: 91473

Course Name: Customer Service and Profess	Course Name: Customer Service and Professionalism			
Total Credit Hours: 1.0 , as follows				
Ethics 1.0				
Course certified as: Classroom				
THIS HEREBY CERTIFIES THAT GERARD CAND	N LICENSE) , 1172121 (License Number)			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.  Course Completion Date: 01-30-2014				
The above Continuing Education credits I Provider Number:	nave been submitted for official banking by:			
SERVICEMASTER ADVANCED RESTORATION	N/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for at least four ye	ears.			
Prepared on:	02-05-2014			

Course Number: 914 Course Name: Custo	.73 mer Service and Professionalis	Offering Numbe m	r (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT IRMA MACK BENNET	Т	,1809379
	(Name AS ON LIC	ENSE)	, <u>1809379</u> (License Number)
Education. This cours		_	urse of study for Continuing the Texas Department of
Course Completion D	Oate: 01-30-2014		
The above Continuing	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	00	
1630 WEST EULESS BI EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		0	2-05-2014