Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT DAVID LANCE BARK	SDALE	, _599801
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cours		,	ourse of study for Continuing y the Texas Department of
Course Completion D	Date: 05-08-2013		
The above Continuin	g Education credits have t	peen submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	nin for at least four years.		
Prepared on:		(	05-13-2013

	course Number: 91473 Offering Number (optional): course Name: Customer Service and Professionalism		
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT JESSICA ANN HAMIL	TON ,	1311613
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cour	ssfully completed on this d se of study has been filed a nce with its regulations.		urse of study for Continuing the Texas Department of
Course Completion [	Date: 05-08-2013		
The above Continuin	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	Ю	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		O	5-13-2013

Course Name: Customer Sc	Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism			
Course Name. Customer Se	ervice and Professionalism			
Total Credit Hours: 1.0	, as follows			
Ethics 1.0				
Course certified as: Class	room			
THIS HEREBY CERTIFIES THAT	T LALANYA MARIE EMANUEL	,1382517		
	(Name AS ON LICENSE)	(License Number)		
-	/ completed on this day the above study has been filed and approved tith its regulations.	•		
Course Completion Date:	05-08-2013			
The above Continuing Edu	cation credits have been submitte	ed for official banking by:		
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for	at least four years.			
Prepared on:		05-13-2013		

	ourse Number: 91473 Offering Number (optional): ourse Name: Customer Service and Professionalism		
Total Credit Hours: 1	1.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT AARON J DICK		1343802
	AARON J DICK (Name AS ON LIC	ENSE)	(License Number)
Education. This cour	ssfully completed on this do se of study has been filed a nce with its regulations.		rse of study for Continuing the Texas Department of
Course Completion [	Date: 05-08-2013		
The above Continuin	g Education credits have b	een submitted fo	r official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	o	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		05	i-13-2013

Course Name: Customer S	Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism			
Course Name. Customers	Service and Professionalism			
Total Credit Hours: 1.0	, as follows			
Ethics 1.0				
Course certified as: Class	sroom			
THIS HEREBY CERTIFIES THA	AT JANET BELL WEACHOCK		_	
	(Name AS ON LICENSE		)	
	study has been filed and a	ne above course of study for C approved by the Texas Depart	_	
Course Completion Date:	05-08-2013			
The above Continuing Ed	ucation credits have been	submitted for official banking l	oy:	
Provider Number: SERVICEMASTER ADVANCE	ED RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain fo	r at least four years.			
Prepared on:		05-13-2013		

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):		
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT CHERYL JOHNSON	RIELY 1203653		
THIS HEREBY CERTIFIES THAT CHERYL JOHNSON (Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 05-08-2013			
The above Continuing Education credits have	been submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRY	CO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	05-13-2013		

	ourse Number: 91473 Offering Number (optional): ourse Name: Customer Service and Professionalism		
Total Credit Hours: 1	1.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT PAUL JOHNSON	,	300458
	(Name AS ON LIC	ENSE)	300458 (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion [	Date: 05-08-2013		
The above Continuin	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	ю	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		0:	5-13-2013

Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Numbe	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT EVELYN MAY RAWLS	3	757180
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cours		•	urse of study for Continuing  the Texas Department of
Course Completion E	Date: 05-08-2013		
The above Continuin	g Education credits have t	peen submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	nin for at least four years.		
Prepared on:		0	5-13-2013

Course Number: 91473 Course Name: Customer	Offering Nurser Service and Professionalism	umber (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1.	0		
Course certified as: Cla	assroom		
THIS HEREBY CERTIFIES T	HAT RANDALL LEE WEBB	, 1494176	
	(Name AS ON LICENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date	9: 05-08-2013		
The above Continuing E	ducation credits have been submit	ted for official banking by:	
Provider Number: SERVICEMASTER ADVAN	CED RESTORATION/FRYCO		
1630 WEST EULESS BLVE EULESS, TX 76040-6825	)		
LICENSEE must retain t	for at least four years.		
Prepared on:		05-13-2013	

Course Number: 914 Course Name: Custor	ourse Number: 91473 Offering Number (optional): ourse Name: Customer Service and Professionalism		
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
_	LEGUE DIAME DEDIZI	INC	0.40.400
THIS HEREBY CERTIFIES	S THAT LESLIE DIANE PERKI (Name AS ON LIC		, <u>840492</u> (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion D	ate: 05-08-2013		
The above Continuing	g Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	00	
1630 WEST EULESS BL EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		(	05-13-2013

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):		
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
T KATHI EEN IOAN WO	NVCHICK 1201265		
THIS HEREBY CERTIFIES THAT KATHLEEN JOAN WO (Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 05-08-2013			
The above Continuing Education credits have be	peen submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYC	co		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	05-13-2013		

Course Number: 914 Course Name: Custo	urse Number: 91473 Offering Number (optional): urse Name: Customer Service and Professionalism		
Total Credit Hours: 1	i.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT ADRIANA PLACINTA	<b>,</b>	1454285 (License Number)
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cours	ssfully completed on this d se of study has been filed a nce with its regulations.	•	urse of study for Continuing the Texas Department of
Course Completion [	Date: 05-08-2013		
The above Continuin	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	o	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		0:	5-13-2013

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):		
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT ALICIA RENEE ELLIC (Name AS ON LIC	TT , 588381		
(Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 05-08-2013			
The above Continuing Education credits have been submitted for official banking by:			
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYC	00		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	05-13-2013		

Course Number: 91473 Course Name: Customer S	•	Number (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Clas	sroom	
THIS HEREBY CERTIFIES THA	NANCY KAY KIRK	, 1600702
	(Name AS ON LICENSE)	(License Number)
	study has been filed and appro	ove course of study for Continuing oved by the Texas Department of
Course Completion Date:	05-08-2013	
The above Continuing Ed	ucation credits have been subm	nitted for official banking by:
Provider Number: SERVICEMASTER ADVANCE	ED RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain fo	r at least four years.	
Prepared on:		05-13-2013

Course Number: 914 Course Name: Custo	173 omer Service and Professionalis	Offering Numbe m	r (optional):	
Total Credit Hours: 1	1.0 , as follows			
Ethics	1.0			
Course certified as:	Classroom			
THIS HEREBY CERTIFIE	S THAT BETTY SUE BREWER	<u>t</u>	209756	
	S THAT BETTY SUE BREWER (Name AS ON LIC	ENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion [	Date: 05-08-2013			
The above Continuing Education credits have been submitted for official banking by:				
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO				
1630 WEST EULESS B EULESS, TX 76040-682				
LICENSEE must reta	ain for at least four years.			
Prepared on:		0:	5-13-2013	

Course Number: 914 Course Name: Custo	73 mer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT BRENDA THOMAS CO	OWARD ENSE)	, <u>301305</u> (License Number)
Education. This cours		•	ourse of study for Continuing y the Texas Department of
Course Completion D	Oate: 05-08-2013		
The above Continuing	g Education credits have b	een submitted	for official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	0	
1630 WEST EULESS BI EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		(	05-13-2013

Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism	
Total Credit Hours: 1.0 , as follows  Ethics 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT TAMMIE SUE WISE , 1312099 (License N	umber)
has taken and successfully completed on this day the above course of study Education. This course of study has been filed and approved by the Texas Insurance in accordance with its regulations.	, .
Course Completion Date: 05-08-2013	
The above Continuing Education credits have been submitted for official ba	nking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825	
LICENSEE must retain for at least four years.	
Prepared on: 05-13-2013	