

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 91473

Offering Number (optional):

Course Name: Customer Service and Professionalism

Total Credit Hours: 1.0 , as follows

Ethics 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** RONALD JOE STANFIELD, 1334283  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 02-19-2014

The above Continuing Education credits have been submitted for official banking by:

Provider Number:

SERVICEMASTER ADVANCED RESTORATION/FRYCO

1630 WEST EULESS BLVD  
EULESS, TX 76040-6825

LICENSEE must retain for at least four years.

Prepared on:

02-23-2014





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**THIS HEREBY CERTIFIES THAT** RHONDA DENEAN HAWKINS, 1499810  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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**THIS HEREBY CERTIFIES THAT** WILLIAM MACK GILBREATH, 1385713  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

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