#### Continuing Education Course Completions in the State of Texas

#### Confirmation

Provider : 363747477 - SERVICEMASTER CLEAN Course : 18873 - WATER DAMAGE MITIGATION

Course Category : General

ServiceType : CE Course Completions

Request Date : 03-14-2014 State : Texas Requestor : Lori H Hart

| Confirmation ID       | SSN         | NPN | Lic Nbr    | Name                           | Status    | Reference<br>ID | Error<br>Message |
|-----------------------|-------------|-----|------------|--------------------------------|-----------|-----------------|------------------|
| 93271023              | xxx-xx-0312 |     | 883241     | CHARLENE<br>HEDRICK            | Processed |                 |                  |
| 93271021              | xxx-xx-1080 |     | 1043185    | THERESA NELL<br>VESEL          | Processed |                 |                  |
| 93271020              | xxx-xx-7932 |     | 1669823    | ELIZABETH<br>TAMARA<br>MCCRARY | Processed |                 |                  |
| 93271019              | xxx-xx-8000 |     | 1194368    | JODY L LUCKIE                  | Processed |                 |                  |
| 93271024              | xxx-xx-7483 |     | 1784461    | CORI ELIZABETH<br>COSPER       | Processed |                 |                  |
| 93271016              | xxx-xx-6365 |     | 474968     | RALONDA<br>TASHELLE<br>UPSHAW  | Processed |                 |                  |
| 93271022              | xxx-xx-0905 |     | 1712088    | MICHELLE LYNN<br>BRADDY        | Processed |                 |                  |
| 93271025              | xxx-xx-5781 |     | 76284      | FARON FURCHE FARMER            | Processed |                 |                  |
| 93271017              | xxx-xx-2526 |     | 1550505    | HUONG LAN LAM                  | Processed |                 |                  |
| Generate Certificates |             |     |            |                                |           |                 |                  |
|                       |             | Co  | ntinue Pro | ocessing Ma                    | in Menu   |                 |                  |
|                       | -           |     |            |                                |           |                 |                  |

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Offering Number (optional): 24189

Course Number: 18873

| Course Name: WATER DAMAGE MITIGATION  | (1)                          |
|---|------------------------------|
| Total Credit Hours: 3.0 , as follows  |                              |
| General 3.0   |                              |
| Course certified as: Classroom  |                              |
| THIS HEREBY CERTIFIES THAT CHARLENE HEDRICK (Name AS ON LICENSE)  | , 883241<br>(License Number) |
| has taken and successfully completed on this day the above of Education. This course of study has been filed and approved Insurance in accordance with its regulations. |                              |
| Course Completion Date: 03-12-2014  |                              |
| The above Continuing Education credits have been submitted  | for official banking by:     |
| Provider Number:<br>SERVICEMASTER CLEAN   |                              |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-1027  |                              |
| LICENSEE must retain for at least four years.   |                              |
| Prepared on:  | 03-14-2014                   |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION   | Offering Number (optional): 24189  |
|---|--|
| Total Credit Hours: 3.0 , as follows  |  |
| General 3.0   |  |
| Course certified as: Classroom  |  |
| THIS HEREBY CERTIFIES THAT THERESA NELL VES   |  |
| (Name AS ON LIC   | CENSE) (License Number)  |
| has taken and successfully completed on this Education. This course of study has been filed Insurance in accordance with its regulations. | day the above course of study for Continuing and approved by the Texas Department of |
| Course Completion Date: 03-12-2014  |  |
| The above Continuing Education credits have   | been submitted for official banking by:  |
| Provider Number:<br>SERVICEMASTER CLEAN   |  |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-1027  |  |
| LICENSEE must retain for at least four years.   |  |
| Prepared on:  | 03-14-2014   |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION  | Offering Number (optional): 24189     |
|--|---------------------------------------|
| Total Credit Hours: 3.0 , as follows   |                                       |
| General 3.0  |                                       |
|  |                                       |
| Course certified as: Classroom   |                                       |
| THIS HEREBY CERTIFIES THAT ELIZABETH TAMARA M  | MCCRARY , 1669823                     |
| (Name AS ON LICE   | NSE) (License Number)                 |
| has taken and successfully completed on this da<br>Education. This course of study has been filed a<br>Insurance in accordance with its regulations. |                                       |
| Course Completion Date: 03-12-2014   |                                       |
|  |                                       |
| The above Continuing Education credits have be   | en submitted for official banking by: |
| Provider Number:<br>SERVICEMASTER CLEAN  |                                       |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-10 <b>27</b>   |                                       |
| LICENSEE must retain for at least four years.  |                                       |
| Prepared on:   | 03-14-2014                            |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION   | Offering Number (optional): 24189       |
|---|---|
| Total Credit Hours: 3.0 , as follows  |   |
| General 3.0   |   |
| Course certified as: Classroom  |   |
| THIS HEREBY CERTIFIES THAT JODY L LUCKIE  | ,_1194368                               |
| (Name AS ON LIC   | (License Number)                        |
| has taken and successfully completed on this education. This course of study has been filed Insurance in accordance with its regulations. |   |
| Course Completion Date: 03-12-2014  |   |
| The above Continuing Education credits have   | been submitted for official banking by: |
| Provider Number:<br>SERVICEMASTER CLEAN   |   |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-10 <b>27</b>  |   |
| LICENSEE must retain for at least four years.   |   |
| Prepared on:  | 03-14-2014                              |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION  | Offering Number (optional): 24189        |
|--|--|
| Total Credit Hours: 3.0 , as follows   |  |
| General 3.0  |  |
|  |  |
| Course certified as: Classroom   |  |
| THIS HEREBY CERTIFIES THAT CORI ELIZABETH CO   | OSPER 1784461                            |
| (Name AS ON LIC  |  |
| has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations. |  |
| Course Completion Date: 03-12-2014   |  |
| The above Continuing Education credits have I  | been submitted for official banking by:  |
| -  | seen submitted for official bariding by. |
| Provider Number:<br>SERVICEMASTER CLEAN  |  |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-1027   |  |
| LICENSEE must retain for at least four years.  |  |
| Prepared on:   | 03-14-2014                               |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION   | Offering Number (optional): 24189            |
|---|--|
| Total Credit Hours: 3.0 , as follows  |  |
| General 3.0   |  |
|   |  |
| Course certified as: Classroom  |  |
|   |  |
| THIS HEREBY CERTIFIES THAT RALONDA TASHELL (Name AS ON LIC  |  |
| has taken and successfully completed on this e<br>Education. This course of study has been filed<br>Insurance in accordance with its regulations. | day the above course of study for Continuing |
| Course Completion Date: 03-12-2014  |  |
| The above Continuing Education credits have   | been submitted for official banking by:      |
| Provider Number:<br>SERVICEMASTER CLEAN   |  |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-1027  |  |
| LICENSEE must retain for at least four years.   |  |
| Prepared on:  | 03-14-2014                                   |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION   | Offering Number (optional): 24189       |
|---|---|
| Total Credit Hours: 3.0 , as follows  |   |
| General 3.0   |   |
|   |   |
| Course certified as: Classroom  |   |
| THIS HEREBY CERTIFIES THAT MICHELLE LYNN BR   |   |
| (Name AS ON LIC   | CENSE) (License Number)                 |
| has taken and successfully completed on this education. This course of study has been filed Insurance in accordance with its regulations. |   |
| Course Completion Date: 03-12-2014  |   |
| The above Continuing Education credits have   | been submitted for official banking by: |
| Provider Number:<br>SERVICEMASTER CLEAN   |   |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-1027  |   |
| LICENSEE must retain for at least four years.   |   |
| Prepared on:  | 03-14-2014                              |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION   | Offering Number (optional): 24189       |
|---|---|
| Total Credit Hours: 3.0 , as follows  |   |
| General 3.0   |   |
|   | 99                                      |
| Course certified as: Classroom  |   |
| THIS HEREBY CERTIFIES THAT FARON FURCHE FA  | ARMER 76284                             |
| (Name AS ON Lice  | CENSE) (License Number)                 |
| has taken and successfully completed on this Education. This course of study has been filed Insurance in accordance with its regulations. |   |
| Course Completion Date: 03-12-2014  |   |
| The above Continuing Education credits have   | been submitted for official banking by: |
| Provider Number:<br>SERVICEMASTER CLEAN   |   |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-1027  |   |
| LICENSEE must retain for at least four years.   |   |
| Prepared on:  | 03-14-2014                              |

| Course Number: 18873 Course Name: WATER DAMAGE MITIGATION  | Offering Number (optional): 24189         |  |  |
|--|---|--|--|
| Total Credit Hours: 3.0 , as follows   |   |  |  |
| General 3.0  |   |  |  |
|  |   |  |  |
| Course certified as: Classroom   |   |  |  |
| This hereby certifies that HUONG LAN LAM   | , 1550505                                 |  |  |
| (Name AS ON L  | (License Number)                          |  |  |
| has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations. |   |  |  |
| Course Completion Date: 03-12-2014   |   |  |  |
| The above Continuing Education credits have  | e been submitted for official banking by: |  |  |
| Provider Number:<br>SERVICEMASTER CLEAN  |   |  |  |
| PO BOX 751027 FHI-1834<br>MEMPHIS, TN 38175-10 <b>27</b>   |   |  |  |
| LICENSEE must retain for at least four years   | S.  |  |  |
| Prepared on:   | 03-14-2014                                |  |  |