Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):
Total Credit Hours: 1.0 , as follows	
Ethics 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT MARLA KAYE FARM (Name AS ON LIC	ER,1847165
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 02-20-2014	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRY	CO
1630 WEST EULESS BLVD EULESS, TX 76040-6825	
LICENSEE must retain for at least four years.	
Prepared on:	02-23-2014

Course Number: 91473 Course Name: Customer		ering Number (optional):
Course Marine. Customer	Service and Professionalism	
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Class	ssroom	
THIS HEREBY CERTIFIES TH	AT HEATHER LEIGH PERDU	
	(Name AS ON LICENS	SE) (License Number)
	f study has been filed and	he above course of study for Continuing approved by the Texas Department of
Course Completion Date	: 02-20-2014	
The above Continuing Ed	ducation credits have been	submitted for official banking by:
Provider Number: SERVICEMASTER ADVANC	ED RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain fo	or at least four years.	
Prepared on:		02-23-2014

Course Number: 91473 Course Name: Customer		Number (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Class	ssroom	
THIS HEREBY CERTIFIES TH	AT CRAIG ALAN BERN	
	(Name AS ON LICENSE)	(License Number)
	f study has been filed and appro	pove course of study for Continuing oved by the Texas Department of
Course Completion Date	: 02-20-2014	
The above Continuing Ed	ducation credits have been subr	mitted for official banking by:
Provider Number: SERVICEMASTER ADVANC	CED RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for	or at least four years.	
Prepared on:		02-23-2014

Course Number: 91473 Course Name: Customer Service and Professional	Offering Number (o	ptional):
Total Credit Hours: 1.0 , as follows		
Ethics 1.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT VICTORIA ESTHER	: VIGIL	860157
THIS HEREBY CERTIFIES THAT VICTORIA ESTHER (Name AS ON L	CENSE) (Li	cense Number)
has taken and successfully completed on this Education. This course of study has been file Insurance in accordance with its regulations.		
Course Completion Date: 02-20-2014		
The above Continuing Education credits have	been submitted for o	fficial banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FR	YCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for at least four years		
Prepared on:	02-23	3-2014

Course Number: 91473 Course Name: Customer Ser	Offering Num rvice and Professionalism	ber (optional):
Total Credit Hours: 1.0 ,	as follows	
Ethics 1.0		
Course certified as: Classro	moc	
THIS HEREBY CERTIFIES THAT	SCOTT STERRANTINO (Name AS ON LICENSE)	
	completed on this day the above tudy has been filed and approved	course of study for Continuing
Course Completion Date:	02-20-2014	
The above Continuing Educ	cation credits have been submitted	d for official banking by:
Provider Number: SERVICEMASTER ADVANCED	) RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for a	at least four years.	
Prepared on:		02-23-2014

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):
Total Credit Hours: 1.0 , as follows	
Ethics 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT TAMMY SUE PEREZ	330700
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 02-20-2014	
The above Continuing Education credits have I	peen submitted for official banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYO	00
1630 WEST EULESS BLVD EULESS, TX 76040-6825	
LICENSEE must retain for at least four years.	
Prepared on:	02-23-2014

Course Number: 914 Course Name: Custo	173 omer Service and Professionalis	Offering Numbe m	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
Two warney or a series	A THE MICHAEL LAMES III	SIK	118/178
THIS HEREBY CERTIFIE	S THAT MICHAEL JAMES ULE (Name AS ON LIC	ENSE)	(License Number)
Education. This cour		•	urse of study for Continuing the Texas Department of
Course Completion [	Date: 02-20-2014		
The above Continuin	g Education credits have b	peen submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	0	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		0	2-23-2014

Course Number: 914 Course Name: Custon	73 mer Service and Professionalisi	Offering Numbe m	r (optional):
Total Credit Hours: 1	0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
This hereby certifies	S THAT JOHN PHILLIP KRAMI	≣R	30489
	(Name AS ON LICE	ENSE)	(License Number)
Education. This cours		•	urse of study for Continuing  the Texas Department of
Course Completion D	ate: 02-20-2014		
The above Continuing	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	0	
1630 WEST EULESS BL EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		0	2-23-2014

Course Number: 9147 Course Name: Custom	3 er Service and Professionalism	offering Numbe	er (optional):
Total Credit Hours: 1.0	, as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIES	THAT STEVEN DALE SOSEB	ΞE	, _ 333448
	(Name AS ON LICE	VSE)	(License Number)
	e of study has been filed ar		urse of study for Continuing the Texas Department of
Course Completion Da	ate: 02-20-2014		
The above Continuing	Education credits have be	en submitted f	or official banking by:
Provider Number: SERVICEMASTER ADVA	NCED RESTORATION/FRYCO	ı	
1630 WEST EULESS BLV EULESS, TX 76040-6825			
LICENSEE must retain	n for at least four years.		
Prepared on:		C	02-23-2014

Course Number: 91473 Course Name: Customer Se	•	nber (optional):
Course Name. Customer of	civice and i rolessionalism	
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Class	room	
THIS HEREBY CERTIFIES THAT	T LYDIA CANDIDA CARROLL (Name AS ON LICENSE)	, <u>1397331</u> (License Number)
	y completed on this day the above study has been filed and approved	course of study for Continuing
Course Completion Date:	02-20-2014	
The above Continuing Edu	ucation credits have been submitte	ed for official banking by:
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for	at least four years.	
Prepared on:		02-23-2014

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional): m
Total Credit Hours: 1.0 , as follows	
Ethics 1.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT CHRISTINE ANN PAY	NE 1867356
THIS HEREBY CERTIFIES THAT CHRISTINE ANN PAY (Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 02-20-2014	
The above Continuing Education credits have be	peen submitted for official banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYO	o
1630 WEST EULESS BLVD EULESS, TX 76040-6825	
LICENSEE must retain for at least four years.	
Prepared on:	02-23-2014

Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism
Total Credit Hours: 1.0 , as follows  Ethics 1.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT SHAWNA GAIL HUTCHISON , 1113107 (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 02-20-2014
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO
1630 WEST EULESS BLVD EULESS, TX 76040-6825
LICENSEE must retain for at least four years.
Prepared on: 02-23-2014

Course Number: 91473 Course Name: Customer So		Number (optional):	
Course Name. Customer S	ervice and Froressionalism		
Total Credit Hours: 1.0	, as follows		
Ethics 1.0			
Course certified as: Class	room		
THIS HEREBY CERTIFIES THA	T WAYNE SCOTT MAYFIELD		
	(Name AS ON LICENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date:	02-20-2014		
The above Continuing Education credits have been submitted for official banking by:			
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for	at least four years.		
Prepared on:		02-23-2014	

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):		
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HEDERY CERTIFIES THAT ANGELA ROCHA	1459131		
THIS HEREBY CERTIFIES THAT ANGELA ROCHA (Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 02-20-2014			
The above Continuing Education credits have been submitted for official banking by:			
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	02-23-2014		