Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):		
Total Credit Hours: 3.0 , as follows			
General 3.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT BRADLEY LYNN KU	NKLE , 1756417		
(Name AS ON LIC			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 02-04-2014			
The above Continuing Education credits have	been submitted for official banking by:		
Provider Number: SERVICEMASTER CLEAN			
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027			
LICENSEE must retain for at least four years.			
Prepared on:	02-05-2014		

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):
Total Credit Hours: 3.0 , as follows	
General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT BRUCE EUGENE N (Name AS ON L	
	s day the above course of study for Continuing ed and approved by the Texas Department of
Course Completion Date: 02-04-2014	
The above Continuing Education credits have	e been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years	S.
Prepared on:	02-05-2014

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):
Total Credit Hours: 3.0 , as follows	
General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT PAULETTE CUMINAL	.E 275656
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 02-04-2014	
The above Continuing Education credits have I	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	02-05-2014

Offering Number (optional):

Course Name: WATER DAMAGE MITIGATION	
Total Credit Hours: 3.0 , as follows General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT DAVID L MITTELSTEADT (Name AS ON LICENS)	
has taken and successfully completed on this day the Education. This course of study has been filed and a Insurance in accordance with its regulations.	ne above course of study for Continuing
Course Completion Date: 02-04-2014	
The above Continuing Education credits have been	submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	02-05-2014

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):		
Total Credit Hours: 3.0 , as follows			
General 3.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT RALPH EDWARD FR	ENCH SR , 1822856		
(Name AS ON LIC			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 02-04-2014			
The above Continuing Education credits have by	peen submitted for official banking by:		
Provider Number: SERVICEMASTER CLEAN			
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027			
LICENSEE must retain for at least four years.			
Prepared on:	02-05-2014		

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):
Total Credit Hours: 3.0 , as follows	
General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT DAWN LEE AND (Name AS ON	ERSON , 1653214 (License Number)
	his day the above course of study for Continuing iled and approved by the Texas Department of s.
Course Completion Date: 02-04-2014	
The above Continuing Education credits ha	ave been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four year	ars.
Prepared on:	02-05-2014

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):	
Total Credit Hours: 3.0 , as follows		
General 3.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT RICHARD MICHAEL		
(Name AS ON LIC	ENSE) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 02-04-2014		
The above Continuing Education credits have I	peen submitted for official banking by:	
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four years.		
Prepared on:	02-05-2014	

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):			
Total Credit Hours: 3.0 , as follows				
General 3.0				
Course certified as: Classroom				
THIS HEREBY CERTIFIES THAT JEROMY DREW LEA				
(Name AS ON LIC	, , ,			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Date: 02-04-2014	Course Completion Date: 02-04-2014			
The above Continuing Education credits have	been submitted for official banking by:			
Provider Number: SERVICEMASTER CLEAN				
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027				
LICENSEE must retain for at least four years.				
Prepared on:	02-05-2014			

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):
Total Credit Hours: 3.0 , as follows	
General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT REX LEE CHAVET	, 1769866
(Name AS ON LIC	ENSE) (License Number)
has taken and successfully completed on this of Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 02-04-2014	
The above Continuing Education credits have I	peen submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	02-05-2014

Offering Number (optional):

Course Name: WATER DAM	AGE MITIGATION	
Total Credit Hours: 3.0 , and General 3.0	as follows	
Course certified as: Classro	oom	
THIS HEREBY CERTIFIES THAT	RODNEY DEAN ETHRIDGE (Name AS ON LICENSE)	, <u>1861485</u> (License Number)
	completed on this day the above rudy has been filed and approved th its regulations.	
Course Completion Date: 0	02-04-2014	
The above Continuing Educ	ation credits have been submitte	d for official banking by:
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for a	at least four years.	
Prepared on:		02-05-2014

Course Number: 188 Course Name: WATE	173 ER DAMAGE MITIGATION	Offering Number (opti	onal):
Total Credit Hours: 3	.0 , as follows		
General	3.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT DAKARI V HAYES		0322
	(Name AS ON LIC	ENSE) (Lice	nse Number)
Education. This cours	ssfully completed on this on this on this one of study has been filed not with its regulations.		
Course Completion D	Date : 02-04-2014		
The above Continuing Education credits have been submitted for official banking by:			
Provider Number: SERVICEMASTER CLE	AN		
PO BOX 751027 FHI-18 MEMPHIS, TN 38175-10			
LICENSEE must reta	in for at least four years.		
Prepared on:		02-05-2	014

Offering Number (optional):

Course Name: WATER DAMAGE MITIGATION	
Total Credit Hours: 3.0 , as follows	
General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT CHARLES WILLIAM ESCHER , 1562045 (License Number	r)
has taken and successfully completed on this day the above course of study for C Education. This course of study has been filed and approved by the Texas Depar Insurance in accordance with its regulations.	
Course Completion Date: 02-04-2014	
The above Continuing Education credits have been submitted for official banking	by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on: 02-05-2014	

Course Number: 1887 Course Name: WATER		Offering Number	er (optional):
Total Credit Hours: 3.	o , as follows		
General	3.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIES	THAT MICHELE MARIE POI		, <u>1809386</u> (License Number)
Education. This cours	sfully completed on this o	lay the above co	ourse of study for Continuing y the Texas Department of
Course Completion Da	ate: 02-04-2014		
The above Continuing	Education credits have b	peen submitted f	or official banking by:
Provider Number: SERVICEMASTER CLEA	N		
PO BOX 751027 FHI-183 MEMPHIS, TN 38175-103			
LICENSEE must retai	n for at least four years.		
Prepared on:		. (02-05-2014

Offering Number (optional):

Course Name: WATER DAMAGE MITIGAT	ION	
Total Credit Hours: 3.0 , as follows General 3.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT CARLYN DEN	NISE TAYLOR ON LICENSE)	,1579132 (License Number)
has taken and successfully completed o Education. This course of study has bee Insurance in accordance with its regulat	on this day the aboven filed and approve	ve course of study for Continuing
Course Completion Date: 02-04-2014		
The above Continuing Education credits	s have been submit	ted for official banking by:
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four y	/ears.	
Prepared on:		02-05-2014

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):
Total Credit Hours: 3.0 , as follows General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT REBECCA L DEAN (Name AS ON LICE	ENSE) , 1417110 (License Number)
has taken and successfully completed on this da Education. This course of study has been filed a Insurance in accordance with its regulations.	
Course Completion Date: 02-04-2014	
The above Continuing Education credits have be	een submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	02-05-2014

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):
Total Credit Hours: 3.0 , as follows General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT TRACY ANN FRIEDM (Name AS ON LIC	
has taken and successfully completed on this e Education. This course of study has been filed Insurance in accordance with its regulations.	
Course Completion Date: 02-04-2014	
The above Continuing Education credits have	been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	02-05-2014

Course Number: 18873

Offering Number (optional):

Course Name: WATER DAMAGE MITIGATION
Total Credit Hours: 3.0 , as follows General 3.0
Course certified as: Classroom
THIS HEREBY CERTIFIES THAT LEWIS PAUL SHALLCROSS (Name AS ON LICENSE) (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.
Course Completion Date: 02-04-2014
The above Continuing Education credits have been submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027
LICENSEE must retain for at least four years.
Prepared on: 02-05-2014

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional):		
Total Credit Hours: 3.0 , as follows	Self-		
General 3.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT STEVEN JOHN SZA	CHON 1396299		
(Name AS ON LIC			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 02-04-2014			
The above Continuing Education credits have	been submitted for official banking by:		
Provider Number: SERVICEMASTER CLEAN			
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027			
LICENSEE must retain for at least four years.			
Prepared on:	02-05-2014		

Offering Number (optional):

Course Name: WATER DAMAGE MITIGATION	
Total Credit Hours: 3.0 , as follows General 3.0	
Course certified as: Classroom	
THIS HEREBY CERTIFIES THAT GEOFFREY MARTIN S (Name AS ON LICE	
has taken and successfully completed on this de Education. This course of study has been filed a Insurance in accordance with its regulations.	
Course Completion Date: 02-04-2014	
The above Continuing Education credits have b	een submitted for official banking by:
Provider Number: SERVICEMASTER CLEAN	
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	
LICENSEE must retain for at least four years.	
Prepared on:	02-05-2014

Course Number: 18873 Offering Number (optional): Course Name: WATER DAMAGE MITIGATION		
Total Credit Hours: 3.0 , as follows General 3.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT MICHAEL ERNEST MAYNARD JR , 1434255 (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 02-04-2014		
The above Continuing Education credits have been submitted for official banking by: Provider Number:		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027		
LICENSEE must retain for at least four years.		
Prepared on: 02-05-2014		

Offering Number (optional):

Course Number: 18873

Course Name: WATER DAMAGE MITIGATION

Total Credit Hours: 3.0 , General 3.0	as follows	
Course certified as: Classro	oom	
THIS HEREBY CERTIFIES THAT		
	(Name AS ON LICENSE)	(License Number)
	completed on this day the above tudy has been filed and approved the its regulations.	2
Course Completion Date: ()2-04-2014	
The above Continuing Educ	ation credits have been submitte	d for official banking by:
Provider Number: SERVICEMASTER CLEAN		
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027	*	
LICENSEE must retain for a	at least four years.	
Prepared on:		02-05-2014

Course Number: 1887 Course Name: WATER		Offering Numbe	r (optional):
Total Credit Hours: 3.	0 , as follows		
General	3.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIES	THAT KATHRYN PERCIFIE		, 1587066
	(Name AS ON LIC	ENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	ate: 02-04-2014		
The above Continuing	Education credits have b	peen submitted f	or official banking by:
Provider Number: SERVICEMASTER CLEA	AN		
PO BOX 751027 FHI-183 MEMPHIS, TN 38175-10			
LICENSEE must retai	n for at least four years.		
Prepared on:		C	02-05-2014

Course Number: 18873 Course Name: WATER DAMAGE MITIGATION	Offering Number (optional): 23992		
Total Credit Hours: 3.0 , as follows General 3.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT JOHN PHILLIP CLOP (Name AS ON LIC			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 02-04-2014			
The above Continuing Education credits have I	peen submitted for official banking by:		
Provider Number: SERVICEMASTER CLEAN			
PO BOX 751027 FHI-1834 MEMPHIS, TN 38175-1027			
LICENSEE must retain for at least four years.			
Prepared on:	02-05-2014		