Course Number: 91473 Course Name: Customer S	· ·	Offering Number (optional): e and Professionalism		
Total Credit Hours: 1.0	, as follows			
Ethics 1.0				
O				
Course certified as: Class	croom			
	- DODIN I VNN HADDIS MCOILI	4574205		
I HIS HEREBY CERTIFIES THA	(Name AS ON LICENSE)			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Date:	02-25-2016			
The above Continuing Edu	ucation credits have been submitted	d for official banking by:		
Provider Number: SERVICEMASTER ADVANCE	ED RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for	at least four years.			
Prepared on:		02-29-2016		

Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT KATHRYN FRANCIS	WILSON	, 1268113
	(Name AS ON LIC	ENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion [	Date: 02-25-2016		
The above Continuin	g Education credits have t	een submitted f	for official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	nin for at least four years.		
Prepared on:		(	02-29-2016

Course Number: 91473 Course Name: Customer		Offering Number (optional):		
Course Hame. Customer	cervice and i releasionalism			
Total Credit Hours: 1.0	, as follows			
Ethics 1.0	)			
Course certified as: Cla	ssroom			
THIS HEREBY CERTIFIES TH	JESSE WAYNE ROBINSO		1960 nse Number)	
(Name AS ON LICENSE) (License Number)  has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Date	2: 02-25-2016			
The above Continuing E	ducation credits have beer	submitted for office	cial banking by:	
Provider Number: SERVICEMASTER ADVANCE	CED RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain f	or at least four years.			
Prepared on:		02-29-20	016	

Course Number: 91473 Course Name: Custome	Offering Service and Professionalism	ng Number (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1	.0		
Course certified as: C	lassroom		
THIS HEREBY CERTIFIES	THAT PHYLLIS RENEA BRUCE (Name AS ON LICENSE)	, <u>1793875</u> (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	te: 02-25-2016		
The above Continuing	Education credits have been su	ubmitted for official banking by:	
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS BLV EULESS, TX 76040-6825	D		
LICENSEE must retain	for at least four years.		
Prepared on:		02-29-2016	

Course Number: 91473 Course Name: Customer Se	<u> </u>	Number (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1.0			
Course certified as: Class	room		
THIS HEREBY CERTIFIES THA	T JEFFREY TODD PATTON		
	(Name AS ON LICENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date:	02-25-2016		
The above Continuing Edu	ucation credits have been subm	nitted for official banking by:	
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for	at least four years.		
Prepared on:		02-29-2016	

Course Number: 91473 Course Name: Customer Ser	<u> </u>	Offering Number (optional):		
Total Credit Hours: 1.0 ,	as follows			
Ethics 1.0				
Course certified as: Classro	oom			
THIS HEREBY CERTIFIES THAT	SHANNON RAENEA FLORES	1556574		
	(Name AS ON LICENSE)	(License Number)		
	completed on this day the above of tudy has been filed and approved the its regulations.			
Course Completion Date:	02-25-2016			
The above Continuing Educ	cation credits have been submitted	for official banking by:		
Provider Number: SERVICEMASTER ADVANCED	RESTORATION/FRYCO			
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for a	at least four years.			
Prepared on:		02-29-2016		

Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT JACOB GABRIEL SIL	VA	, 1400609
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cours		•	ourse of study for Continuing y the Texas Department of
Course Completion D	Date: 02-25-2016		
The above Continuin	g Education credits have t	peen submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	'ANCED RESTORATION/FRYO	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		(	02-29-2016

Course Number: 91473 Course Name: Custome	Offering Number Service and Professionalism	oer (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1	.0	
Course certified as: CI	assroom	
THIS HEREBY CERTIFIES T	(Name AS ON LICENSE)	R, 1123515 (License Number)
	fully completed on this day the above of study has been filed and approved be with its regulations.	•
Course Completion Dat	re: 02-25-2016	
The above Continuing E	Education credits have been submitted	for official banking by:
Provider Number: SERVICEMASTER ADVAN	NCED RESTORATION/FRYCO	
1630 WEST EULESS BLVI EULESS, TX 76040-6825	D	
LICENSEE must retain	for at least four years.	
Prepared on:		02-29-2016