Course Number: 91473 Course Name: Customer Se	•	nber (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Classr	room	
THIS HEREBY CERTIFIES THAT	KYRA MARDANNE REED (Name AS ON LICENSE)	, <u>1109721</u> (License Number)
	completed on this day the above study has been filed and approved	course of study for Continuing
Course Completion Date:	06-18-2015	
The above Continuing Edu	cation credits have been submitte	d for official banking by:
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for	at least four years.	
Prepared on:		06-18-2015

Course Number: 91473 Course Name: Custome	er Service and Professionalisn	Offering Numbe	er (optional):
Total Credit Hours: 1.0	, as follows		
Ethics 1	.0		
Course certified as: Cl	assroom		
THIS HEREBY CERTIFIES 1	-uat JO AVALON LOWE		406378
THIS HEREBY CERTIFIES I	(Name AS ON LICE	NSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Dat	e: 06-18-2015		
The above Continuing E	Education credits have be	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADVAN	NCED RESTORATION/FRYC	0	
1630 WEST EULESS BLV EULESS, TX 76040-6825	D		
LICENSEE must retain	for at least four years.		
Prepared on:		C	06-18-2015

Course Number: 9147 Course Name: Custom	3 er Service and Professionalisr	Offering Numbe	er (optional):
Total Credit Hours: 1.0	, as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIES	THAT PATRICIA D LASTER		1492716
	(Name AS ON LICE	ENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	ate: 06-18-2015		
The above Continuing	Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADVA	NCED RESTORATION/FRYC	0	
1630 WEST EULESS BLV EULESS, TX 76040-6825			
LICENSEE must retain	n for at least four years.		
Prepared on:		0	06-18-2015

Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism			
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HERERY CERTIFIES THAT ANGELA KAY DURAN	N 1463221		
THIS HEREBY CERTIFIES THAT ANGELA KAY DURAM (Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 06-18-2015			
The above Continuing Education credits have be	peen submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYO	00		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	06-18-2015		

Course Number: 91473 Course Name: Customer S		ber (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Class	ssroom	
THIS HEDERY CERTIFIES TH	AT SHIRLEY JEAN GRAHAM WARE	1445037
THIS HEREBI GERTIFIES THE	(Name AS ON LICENSE)	
	lly completed on this day the above f study has been filed and approved with its regulations.	,
Course Completion Date:	06-18-2015	
The above Continuing Ed	lucation credits have been submitted	d for official banking by:
Provider Number: SERVICEMASTER ADVANC	ED RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain fo	or at least four years.	
Prepared on:		06-18-2015

Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism			
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT JEFFREY DEAN COB	LE 293590		
THIS HEREBY CERTIFIES THAT JEFFREY DEAN COB (Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 06-18-2015			
The above Continuing Education credits have be	peen submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYC	O		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	06-18-2015		

Course Number: 91473 Course Name: Customer Se	<u> </u>	nber (optional):
Course Marrie. Customer of	Tivide and Froicestonalism	
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Classi	room	
THIS HEREBY CERTIFIES THAT	LEONARD ROY HEINZE (Name AS ON LICENSE)	, <u>1674485</u> (License Number)
	completed on this day the above study has been filed and approved	course of study for Continuing
Course Completion Date:	06-18-2015	
The above Continuing Edu	cation credits have been submitte	ed for official banking by:
Provider Number: SERVICEMASTER ADVANCE	D RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for	at least four years.	
Prepared on:		06-18-2015

Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism			
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
THIS HEREBY CERTIFIES THAT OANH LE HEATH (Name AS ON LIC	, 1586768		
(Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 06-18-2015			
The above Continuing Education credits have be	peen submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYC	00		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	06-18-2015		

Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT RHONDA DENEAN H.		, <u>1499810</u>
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cours		•	ourse of study for Continuing y the Texas Department of
Course Completion D	Date: 06-18-2015		
The above Continuin	g Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		(06-18-2015

Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Number	er (optional):	
Total Credit Hours: 1	.0 , as follows			
Ethics	1.0			
Course certified as:	Classroom			
THIS HEREBY CERTIFIE	S THAT BRENDA DIANNE DA	NIELS	,427452	
	(Name AS ON LIC	ENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion [Date: 06-18-2015			
The above Continuin	g Education credits have b	een submitted f	or official banking by:	
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	00		
1630 WEST EULESS B EULESS, TX 76040-682				
LICENSEE must reta	ain for at least four years.			
Prepared on:		C	06-18-2015	

	ourse Number: 91473 Offering Number (optional): ourse Name: Customer Service and Professionalism		
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT MELINDA G CHRISTY	,	1302068
	S THAT MELINDA G CHRISTY (Name AS ON LIC	ENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion [Date: 06-18-2015		
The above Continuin	g Education credits have b	peen submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	o	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		0	6-18-2015

Course Number: 914 Course Name: Custo	173 omer Service and Professionalis	Offering Numbe m	r (optional):	
Total Credit Hours: 1	.0 , as follows			
Ethics	1.0			
Course certified as:	Classroom			
THIS HEREBY CERTIFIE	S THAT YOLANDA C ALVARE	z	,1092741	
	(Name AS ON LIC	ENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion [Date: 06-18-2015			
The above Continuin	g Education credits have b	een submitted fo	or official banking by:	
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	00		
1630 WEST EULESS B EULESS, TX 76040-682				
LICENSEE must reta	ain for at least four years.			
Prepared on:		0	6-18-2015	