Course Number: 914 Course Name: Custo	173 omer Service and Professionalis	Offering Number	r (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT JOANN CARDONE	,	1522563
	(Name AS ON LIC	ENSE)	1522563 (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion D	Date: 06-23-2016		
The above Continuin	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		0(6-27-2016

Course Number: 91473 Course Name: Custome	B er Service and Professionalism	Offering Number (optional):		
Common Contonia				
Total Credit Hours: 1.0	, as follows			
Ethics 1	1.0			
Course certified as: C	lassroom			
THIS HEREBY CERTIFIES	THAT SHANNON LYNN LONG) 	, 1282351	
	(Name AS ON LICE	NSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Da	te: 06-23-2016			
The above Continuing	Education credits have be	en submitted f	or official banking by:	
Provider Number: SERVICEMASTER ADVA	NCED RESTORATION/FRYCC)		
1630 WEST EULESS BLV EULESS, TX 76040-6825	'D			
LICENSEE must retain	for at least four years.			
Prepared on:		0	06-27-2016	

Course Number: 91473 Course Name: Customer S		ber (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1.0			
Course certified as: Class	sroom		
THIS HEREBY CERTIFIES THA	T MARY ANETTE GABBARD		
	(Name AS ON LICENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date:	06-23-2016		
The above Continuing Edu	ucation credits have been submitted	d for official banking by:	
Provider Number: SERVICEMASTER ADVANCE	ED RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for	at least four years.		
Prepared on:		06-27-2016	

Course Number: 91473 Course Name: Customer	<u> </u>	lumber (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics 1.0			
Course certified as: Cla	ssroom		
THIS HEREBY CERTIFIES TH	KIMBERLY ANN GARY (Name AS ON LICENSE)	<u>,</u> 1007356	
	(Name AS ON LICENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date	: 06-23-2016		
The above Continuing E	ducation credits have been subm	itted for official banking by:	
Provider Number: SERVICEMASTER ADVANCE	CED RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for	or at least four years.		
Prepared on:		06-27-2016	

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):		
Total Credit Hours: 1.0 , as follows			
Ethics 1.0			
Course certified as: Classroom			
Tura vanna vanna na D'ANN POGERS	1255501		
THIS HEREBY CERTIFIES THAT D'ANN ROGERS (Name AS ON LIC	ENSE) (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Date: 06-23-2016			
The above Continuing Education credits have be	peen submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYC	O		
1630 WEST EULESS BLVD EULESS, TX 76040-6825			
LICENSEE must retain for at least four years.			
Prepared on:	06-27-2016		

Course Number: 914 Course Name: Custo	473 omer Service and Professionalis	Offering Number	r (optional):
Total Credit Hours: 1	1.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	MARILYN K KUSS (Name AS ON LIC	,	856517
	(Name AS ON LIC	ENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion [Date: 06-23-2016		
The above Continuin	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		06	6-27-2016

Course Number: 91473 Course Name: Customer S		Number (optional):
Course Name. Customers	service and Professionalism	
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Class	sroom	
THIS HEREBY CERTIFIES THA	AT DONALD RAY WILLIAMS JR	
	(Name AS ON LICENSE)	(License Number)
	study has been filed and appro	ove course of study for Continuing oved by the Texas Department of
Course Completion Date:	06-23-2016	
The above Continuing Ed	ucation credits have been subm	nitted for official banking by:
Provider Number: SERVICEMASTER ADVANCE	ED RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain fo	r at least four years.	
Prepared on:		06-27-2016

Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Numbe m	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT DIANE ELAINE DURF (Name AS ON LIC	IAM	, 911421
	(Name AS ON LIC	ENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion D	Date: 06-23-2016		
The above Continuin	g Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	'ANCED RESTORATION/FRYC	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		0	06-27-2016