Course Number: 91473 Course Name: Custom	Offering er Service and Professionalism	Number (optional):	
Total Credit Hours: 1.0	, as follows		
Ethics	1.0		
Course certified as: C	lassroom		
THIS HEREBY CERTIFIES	THAT RACHEL LYNN EVANS	, <u>1826443</u> (License Number)	
	(Name AS ON LICENSE)	(License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	te: 05-18-2016		
The above Continuing	Education credits have been sub	omitted for official banking by:	
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS BLV EULESS, TX 76040-6825	'D		
LICENSEE must retain	for at least four years.		
Prepared on:		05-19-2016	

Course Number: 91473 Course Name: Custome	O er Service and Professionalism	ffering Numbe	er (optional):
Total Credit Hours: 1.0	, as follows		
Ethics 1	.0		
Course certified as: C	lassroom		
THIS HEREBY CERTIFIES	THAT JULIA BETH EVANS		, _2004784
	THAT JULIA BETH EVANS (Name AS ON LICEN	ISE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion Da	te: 05-18-2016		
The above Continuing	Education credits have bee	en submitted f	or official banking by:
Provider Number: SERVICEMASTER ADVAI	NCED RESTORATION/FRYCO		
1630 WEST EULESS BLV EULESS, TX 76040-6825	ďD		
LICENSEE must retain	for at least four years.		
Prepared on:		C	95-19-2016

Course Number: 91473 Offering Number (optional): Course Name: Customer Service and Professionalism				
Total Credit Hours: 1.0 , as follows				
Ethics 1.0				
Course certified as: Classroom				
THIS HEREBY CERTIFIES THAT JAMES EVERETT SIL	VA JR, 1184986			
THIS HEREBY CERTIFIES THAT JAMES EVERETT SIL (Name AS ON LIC	ENSE) (License Number)			
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion Date: 05-18-2016				
The above Continuing Education credits have been submitted for official banking by:				
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO				
1630 WEST EULESS BLVD EULESS, TX 76040-6825				
LICENSEE must retain for at least four years.				
Prepared on:	05-19-2016			

Course Number: 91473 Course Name: Customer	Offering Service and Professionalism	g Number (optional):		
Total Credit Hours: 1.0	, as follows			
Ethics 1.	0			
Course certified as: Cla	assroom			
THIS HEREBY CERTIFIES T	HAT SHELBY L OSTBY			
	(Name AS ON LICENSE)	, <u>2041579</u> (License Number)		
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.  Course Completion Date: 05-18-2016				
The above Continuing Education credits have been submitted for official banking by:  Provider Number:				
SERVICEMASTER ADVAN	CED RESTORATION/FRYCO			
1630 WEST EULESS BLVE EULESS, TX 76040-6825				
LICENSEE must retain f	for at least four years.			
Prepared on:		05-19-2016		

Course Number: 914 Course Name: Custo	173 mer Service and Professionalis	Offering Numbe m	r (optional):	
Total Credit Hours: 1	.0 , as follows			
Ethics	1.0			
Course certified as:	Classroom			
THIS HEREBY CERTIFIE	S THAT ERIKA LEE MORRIS		,1870489	
	(Name AS ON LIC	ENSE)	, <u>1870489</u> (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.				
Course Completion D	)ate: 05-18-2016			
The above Continuing	g Education credits have b	een submitted fo	or official banking by:	
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	00		
1630 WEST EULESS B EULESS, TX 76040-682				
LICENSEE must reta	in for at least four years.			
Prepared on:		0	5-19-2016	