

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JESSICA LYNN HILL, 1609884  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** DAVID RUSSELL BRADLEY, 2012535  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT CLIFFORD JONES FISKE, 587290  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT LISA G HENNEN, 349699  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JENNIFER GROEPER, 1851658  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT NICOLAS RYAN CARLSON, 1781944  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT ANDREW DAVID FRENCH, 1963119  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT TERRY N EDDINGTON, 1334710  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT STACY DIANE FIEKER, 1247707  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT YVETTE V BENAVIDEZ, 1083017  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** HANNAH DEJENET EWING, 1388055  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JOHN ANDREW CUNNINGHAM, 1221942  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** TIMOTHY LOU AYERS, 1578532  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT MELISSA MADKINS FLEMONS, 514774  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** DEX TRENT DEATON, 2009116  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** JACOB CAMERON BRADSHAW, 1760515  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT RANDALL ALLAN DAVIS, 540363  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** MICHAEL ALEXANDER CARDEN, 1578196  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** KEVIN SCOTT FORMAN, 1223725  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT APRIL CHRISTINE GOURLEY, 1638010  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT LE KHA BA PHAN, 1269994  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** LORI ROBERTS, 1831941  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT EMILY SPEARS NELSON, 1098654  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT EALON JEAN MCCARTNEY, 1781231  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT PAUL KEITH RATKOWSKI, 296365  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT SABRINA LACHELLE JETER, 1820419  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT BOBBY JOE MITCHELL, 1831982  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** CHARLES EDWARD REECE II, 382872  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT DAVID GERARD OPPERMAN, 1724406  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT MARSHALL RAY LAFON JR, 437578  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** JEREMY JAMES LAWRENSON, 1341567  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JOEL AMOS MOORE, 1423747  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT LOYD WAYNE KIRKPATRICK JR, 1820958  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT TAMMY LYNN LUTTRELL, 606185  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** TREVOR SCOTT ROUNDS, 1980804  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT DARIELLE ANIECE THOMPSON, 1972453  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT HERMAN WAYNE STORK, 1550181  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

**THIS HEREBY CERTIFIES THAT** PATRICK STEVEN THOMAS, 1906630  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JEREMY LEON WOOLF, 1433137  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT CURTIS MITCHELL WILLIAMS, 298499  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT CHARLES WILLIAM STREET 330918  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT HOLLY LYNN WILLENG, 1456022  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT AARON ALAN FRANTOM, 1686905  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JOSHUA MARK THOMAS, 1678255  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT SHAUN DANIEL KEEFER, 1782076  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT CHRISTOPHER DENNIS THARPE, 1306392  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT WINSTON S SWEET, 226147  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT STEVEN RAY WESLEY, 1371176  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016



**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT STEVEN MICHAEL STEELE, 1835620  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT WILLIAM CARL ANDERS, 1411208  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT JUSTIN ALLEN STAFFORD, 1315127  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT TYLER JAY SHOCKLEY, 1689982  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016

**CERTIFICATE OF CONTINUING EDUCATION COURSE COMPLETION**  
**Texas Department Of Insurance**

Course Number: 104772

Offering Number (optional): 36247

Course Name: handling property claims in a cluttered setting

Total Credit Hours: 1.0 , as follows

General 1.0

Course certified as: Classroom

THIS HEREBY CERTIFIES THAT ROBERT WILLIAM SHERMAN, 285937  
(Name AS ON LICENSE) (License Number)

has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.

Course Completion Date: 12-01-2016

The above Continuing Education credits have been submitted for official banking by:

Provider Number:  
SERVICEMASTER CLEAN

860 RIDGE LAKE BLVD  
MEMPHIS, TN 38120-

LICENSEE must retain for at least four years.

Prepared on:

12-02-2016