Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):	
Total Credit Hours: 1.0 , as follows		
Ethics 1.0		
Course certified as: Classroom		
THE HEREN CERTIFIES THE KEVIN ROSS STEVE	NSON 1287833	
THIS HEREBY CERTIFIES THAT KEVIN ROSS STEVEN (Name AS ON LIC	ENSE) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 09-28-2016		
The above Continuing Education credits have be	peen submitted for official banking by:	
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYC	CO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for at least four years.		
Prepared on:	10-01-2016	

Course Number: 91473 Course Name: Custom	B Of er Service and Professionalism	ffering Numbe	er (optional):
Total Credit Hours: 1.0	, as follows		
Ethics	1.0		
Course certified as: C	lassroom		
THIS HEREBY CERTIFIES	THAT JAMES ANDREW OSTIC	;	, 1065421
	(Name AS ON LICEN	ISE)	(License Number)
	of study has been filed an		ourse of study for Continuing y the Texas Department of
Course Completion Da	te: 09-28-2016		
The above Continuing	Education credits have bee	en submitted f	or official banking by:
Provider Number: SERVICEMASTER ADVA	NCED RESTORATION/FRYCO		
1630 WEST EULESS BLV EULESS, TX 76040-6825	ďD		
LICENSEE must retain	for at least four years.		
Prepared on:		1	10-01-2016

Course Number: 9147 Course Name: Custor	73 ner Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1.	0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIES	THAT TIFFANY MEDFORD S (Name AS ON LIC	SHORT ENSE)	, <u>1993755</u> (License Number)
has taken and succes Education. This cours	sfully completed on this d	ay the above co	ourse of study for Continuing y the Texas Department of
Course Completion D	ate: 09-28-2016		
The above Continuing	Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	co	
1630 WEST EULESS BL EULESS, TX 76040-6829			
LICENSEE must retai	n for at least four years.		
Prepared on:		1	0-01-2016

Course Number: 914 Course Name: Custo	473 omer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	1.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	THOMAS LEE HARRI		, 1296843
	(Name AS ON LIC	ENSE)	(License Number)
Education. This cour	,	,	ourse of study for Continuing y the Texas Department of
Course Completion I	Date: 09-28-2016		
The above Continuin	g Education credits have b	peen submitted f	for official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYO	00	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:			10-01-2016

Course Number: 914 Course Name: Custo	473 omer Service and Professionalis	Offering Number	r (optional):
Total Credit Hours:	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT LINDA REAM	,	1734940
	(Name AS ON LICI	ENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion [Date: 09-28-2016		
The above Continuin	g Education credits have b	een submitted fo	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	o	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		10	0-01-2016

Course Number: 914 Course Name: Custo	473 omer Service and Professionalisr	Offering Numbe	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT KRISTINA HARBSTER		, <u>1124828</u> (License Number)
	(Name AS ON LICE	ENSE)	(License Number)
Education. This cour	ssfully completed on this da se of study has been filed a ince with its regulations.	•	urse of study for Continuing the Texas Department of
Course Completion [Date: 09-28-2016		
The above Continuin	g Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADV	/ANCED RESTORATION/FRYC	;O	
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	ain for at least four years.		
Prepared on:		1	0-01-2016

Course Number: 914 Course Name: Custo	73 mer Service and Professionalis	Offering Number	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	S THAT JANICE MARIE PATTI		, <u>1348190</u> (License Number)
Education. This cours	ssfully completed on this d	ay the above co	ourse of study for Continuing by the Texas Department of
Course Completion D	Oate: 09-28-2016		
The above Continuing	g Education credits have b	een submitted	for official banking by:
Provider Number: SERVICEMASTER ADV	ANCED RESTORATION/FRYC	co	
1630 WEST EULESS BI EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:			10-01-2016

Course Number: 91473 Course Name: Customer Se	3 7	
	The and Troised and The	
Total Credit Hours: 1.0 ,	as follows	
Ethics 1.0		
Course certified as: Classr	oom	
THIS HEREBY CERTIFIES THAT	BARBARA JEAN THOMAS (Name AS ON LICENSE)	, <u>1583261</u> (License Number)
	completed on this day the above study has been filed and approved	course of study for Continuing
Course Completion Date:	09-28-2016	
The above Continuing Educ	cation credits have been submitted	d for official banking by:
Provider Number: SERVICEMASTER ADVANCED	D RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for	at least four years.	
Prepared on:		10-01-2016

Course Number: 91473 Course Name: Custome	Offering Service and Professionalism	ng Number (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.	0	
Course certified as: Cla	assroom	
THIS HEREBY CERTIFIES T	HAT DINA LYNN PILLOW	, <u>1322376</u> (License Number)
	(Name AS ON LICENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date	e: 09-28-2016	
The above Continuing E	ducation credits have been su	ubmitted for official banking by:
Provider Number: SERVICEMASTER ADVAN	CED RESTORATION/FRYCO	
1630 WEST EULESS BLVE EULESS, TX 76040-6825		
LICENSEE must retain	for at least four years.	
Prepared on:		10-01-2016

Course Number: 91473 Course Name: Customer Ser	Offering Numl	ber (optional):
Total Credit Hours: 1.0 ,	as follows	
Ethics 1.0		
Course certified as: Classro	oom	
THIS HEREBY CERTIFIES THAT	YVETTE V BENAVIDEZ	
	(Name AS ON LICENSE)	(License Number)
	completed on this day the above of tudy has been filed and approved th its regulations.	,
Course Completion Date:	09-28-2016	
The above Continuing Educ	cation credits have been submitted	for official banking by:
Provider Number: SERVICEMASTER ADVANCED	RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for a	at least four years.	
Prepared on:		10-01-2016