Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):	
Total Credit Hours: 1.0 , as follows		
Ethics 1.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT JEANNE CARMEN A	NTHONY , 1773005	
THIS HEREBY CERTIFIES THAT JEANNE CARMEN AI (Name AS ON LIC	ENSE) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 04-27-2016		
The above Continuing Education credits have been submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for at least four years.		
Prepared on:	04-28-2016	

Course Number: 91473 Course Name: Customer S	•	ımber (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.0		
Course certified as: Clas	sroom	
THIS HEREBY CERTIFIES THA	ROBIN LYNN HARRIS-MCGILL (Name AS ON LICENSE)	
(Name AS ON LICENSE) (License Number) has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date:	04-27-2016	
The above Continuing Ed	ucation credits have been submit	ted for official banking by:
Provider Number: SERVICEMASTER ADVANC	ED RESTORATION/FRYCO	
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain fo	r at least four years.	
Prepared on:		04-28-2016

Course Number: 91473 Course Name: Customer	Offering Nur Service and Professionalism	mber (optional):
Total Credit Hours: 1.0	, as follows	
Ethics 1.	0	
Course certified as: Cla	assroom	
THIS HEREBY CERTIFIES T	HAT LOUANN LENTINI	, 1282973
	(Name AS ON LICENSE)	(License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date	9: 04-27-2016	
The above Continuing Education credits have been submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO		
1630 WEST EULESS BLVE EULESS, TX 76040-6825		
LICENSEE must retain t	for at least four years.	
Prepared on:		04-28-2016

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):	
Total Credit Hours: 1.0 , as follows		
Ethics 1.0		
Course certified as: Classroom		
THIS HEREBY CERTIFIES THAT JENNIFER LEE CARA	WAY 2040258	
THIS HEREBY CERTIFIES THAT JENNIFER LEE CARA (Name AS ON LIC	ENSE) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 04-27-2016		
The above Continuing Education credits have been submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for at least four years.		
Prepared on:	04-28-2016	

Course Number: 914 Course Name: Custo	73 mer Service and Professionalis	Offering Numbern	er (optional):
Total Credit Hours: 1	.0 , as follows		
Ethics	1.0		
Course certified as:	Classroom		
THIS HEREBY CERTIFIE	s that STEPHEN FRESHWA (Name AS ON LICI	TER ENSE)	, <u>1935596</u> (License Number)
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.			
Course Completion D	Oate: 04-27-2016		
The above Continuin	g Education credits have b	een submitted f	or official banking by:
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO			
1630 WEST EULESS B EULESS, TX 76040-682			
LICENSEE must reta	in for at least four years.		
Prepared on:		()4-28-2016

Course Number: 91473 Course Name: Customer Service and Professionalis	Offering Number (optional):	
Total Credit Hours: 1.0 , as follows		
Ethics 1.0		
Course certified as: Classroom		
The contract of the property o	486257	
THIS HEREBY CERTIFIES THAT RHONDA FAY COX (Name AS ON LIC	ENSE) (License Number)	
has taken and successfully completed on this day the above course of study for Continuing Education. This course of study has been filed and approved by the Texas Department of Insurance in accordance with its regulations.		
Course Completion Date: 04-27-2016		
The above Continuing Education credits have been submitted for official banking by:		
Provider Number: SERVICEMASTER ADVANCED RESTORATION/FRYCO		
1630 WEST EULESS BLVD EULESS, TX 76040-6825		
LICENSEE must retain for at least four years.		
Prepared on:	04-28-2016	